

CHR: v7 Upgrade Overview

Coastal Connect Health Information Exchange’s Community Health Record (formerly ProAccess) tool is a community-wide, longitudinal repository that provides unique patient information from contributing health care organizations across Southeastern North Carolina: laboratory results, radiology and pathology reports, ADT information, transcribed documents and Continuity of Care Documents. Records are accessed on the Community Health Record through a secure web viewer (URL) or through your organization’s electronic medical record system, if an integration was completed with CCHIE. CCHIE offers healthcare providers robust understanding of a patient’s health care history across non-affiliated providers. Better information leads to more accurate diagnosis and treatment, reduced redundancy, and improved outcomes.

CCHIE is excited to roll out the new, updated version (v7) of the Community Health Record tool. You will find the improved environment to have a more up to date look as well as provide an ease of use in accessing the patient information you have come to depend on to do your daily work.

CHR v7 will be deployed to the community in early June 2018.



Key Changes

- Updated user interface
- Improved search functionality
- Ability to arrange display according to end user preferences
- Filtered results display

Training Resources

- Training webinars hosted by CCHIE prior to and after implementation
- User Guides showing step-by-step instructions for navigating CHR v7
- Quick Reference Guide on key interface changes
- In-person training at your facility can be scheduled with a CCHIE representative
- Training video for end user to access at their convenience at www.coastalconnect.org

Most users will experience a seamless transition to CCHIE’s CHR v7. However if you do experience a problem, please contact the Coastal Connect Helpdesk at 1-888-213-2147 or support@coastalalliance.org.