

# CCHIE 2018 Annual Survey



COASTALCONNECT  
HEALTH INFORMATION  
EXCHANGE

## AVOIDED ALLERGIC REACTION

A patient was in need of a procedure and could not give us the name of an injection that caused a reaction when given the 1st time in the hospital so I was able to go into CCHIE documents and **found the last allergy update note** and after reading it off to the patient we found that injection. I felt relieved knowing that we use the quickest route to help save this patient from any health threat in the future and grief to all participates in that immediate care.” – *Cardiology practice*

**84%** of responders agree that using CCHIE has improved the overall efficiency in their practice/facility by reducing the time they search for or request patient information.

## FILLED in GAPS in INFORMATION

“Able to get Emergency Room reports instantly **saving time for the practice & patients** are able to follow up sooner rather than waiting to get a fax report.” – *Neurosurgery practice*

**84%** of users access patient data at least once a week

**91%** of frequent users agree that CCHIE is helpful to providing a more complete profile of the patient.

## IDENTIFY DRUG SEEKERS

“We often get patients that are med seeking. The HIE tool has often helped us identify those patients therefore realizing the reason they are seeking pain management. It has **saved us time and better use of our resources** by utilizing the information provided by CCHIE.” – *Pain Management practice*

## RECONCILE MEDICATIONS

“It helps us **reconcile our med lists** for patients.” – *Primary Care practice*

**73%** of responders indicate that accessing CCHIE's community health record has led to improved care processes while **62%** indicate that care transition has improved.

## AVOID DUPLICATION

“It allows us to receive radiology reports so there is not duplicate imaging.” – *Chiropractic practice*

**71%** of responders who use the Notify tool indicate that the impact of the tool is in scheduling a timely and appropriate follow-up.

## NO NEED TO REQUEST A FAX

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